



Kidnap Incident Management Training

Sound kidnap incident management preparedness makes an organisation more resilient. In the unfortunate event of an incident it helps you respond more knowledgeably and appropriately – protecting people, operations and company brand and reputation.

About NYA

NYA International is a global risk and crisis management consultancy.

For over 25 years we have helped organisations to maximise opportunities and operate successfully in challenging environments around the world.

Kidnap incident management training helps test and validate an organisation's kidnap incident management plan and prepare the incident management team to respond effectively.

Training commences with a detailed briefing on the key principles of kidnap and extortion negotiation and response – to familiarise the team with the many issues and considerations involved.

A simulated kidnap scenario exercise then offers the chance to practise the organisation's response under controlled conditions, providing participants with a 'live' experience of dealing with a kidnap and detailed knowledge of:

- How a kidnap incident typically develops
- Roles and responsibilities: third party response consultants and the company's incident management team
- Managing various stakeholders' conflicting interests
- How to deal with pressures and threats
- Family management
- Communications: with perpetrators, the media, the authorities and other third parties
- Practical, operational and legal considerations
- How to manage an incident to a successful conclusion

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 NYAIntl

Training enables you to determine whether the organisation is adequately resourced and prepared before an incident occurs and make any necessary amendments to the incident management plan according to the lessons learned.

Sound kidnap incident management preparedness makes the organisation more resilient. In the unfortunate event of an incident it helps you respond more knowledgeably and appropriately - protecting the people involved and your wider business operations, and safeguarding the company brand and reputation.